

How Climate and Culture Shape Organizational **Effectiveness**



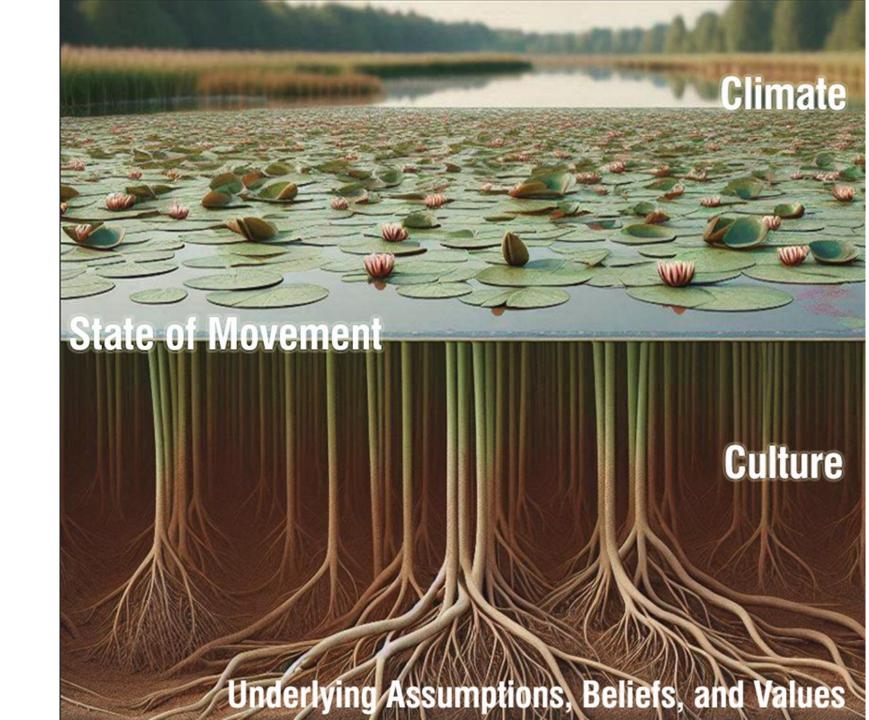
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Climate and Culture:

What's Below the Surface?



Climate Activity – Worksheet 1

Individually

 Review the pairs of words and pictures on the line graphs representing opposing behaviors that you may observe in your imaginary organization

As a Team

- Discuss the behaviors using the picture cards on your table and indicate any line graph where they fall on the 7-point scale on worksheet #1
- Add the behaviors noted on worksheet #1 to where they most align on one of the three climate sections (positive, mixed, or negative climate) on worksheet #2

15 min



Three Types of Culture

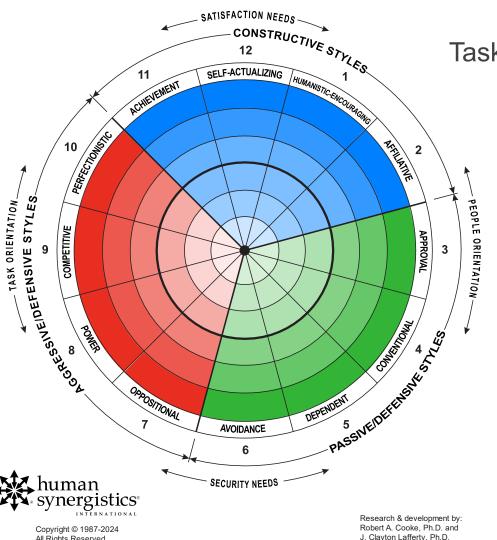
The OCI Circumplex

Aggressive/Defensive

What Promoting

Task Oriented

Organizational Volatility through Members "Looking Good"



Constructive

Why

Enhancing

Task and People Oriented

Organizational
Sustainability
through Members
"Doing Good"

Passive/Defensive

How Protecting

People oriented

Organizational

<u>Vulnerability</u>
through Members

"Being Good"



Culture Activity – Worksheet 2

As a Team

- Discuss and identify the expected culture behaviors listed on the circumplex (back page) that are being shaped by the present climate behaviors on worksheet #2
- Fill in the bullet points of the expected behaviors under the appropriate culture type (Constructive, Aggressive/Defensive, or Passive/Defensive) on worksheet #2

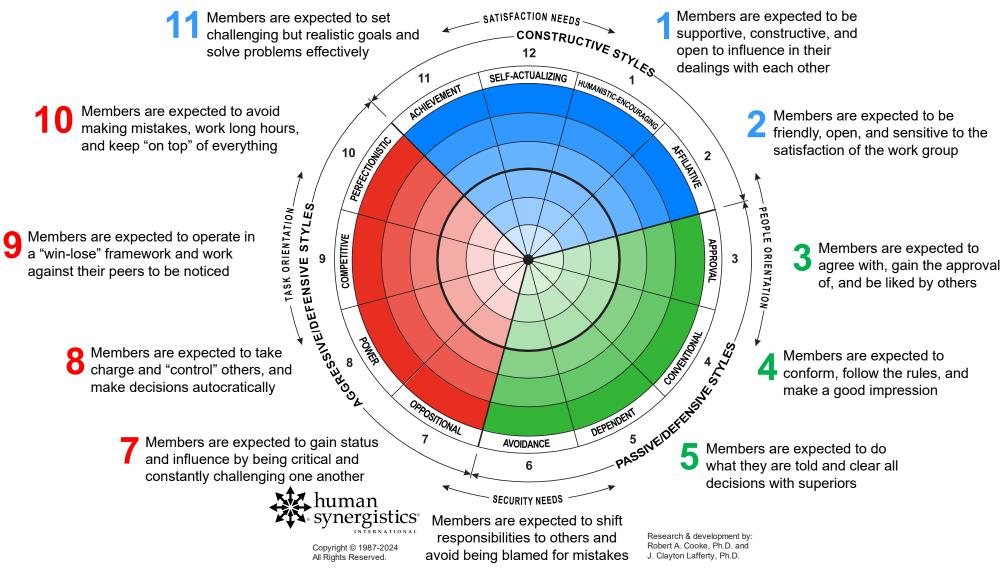
15 min



The OCI Circumplex



Members are expected to gain enjoyment from their work and produce high-quality products/services



Takeaways

- 1. Observe both climate and culture
- 2. Understand the interactions
- 3. Test your assumptions
- 4. Continue to practice observing the climate and culture

To validate your observations (qualitative findings), use a quantitative measure

